



## **REFUND POLICY - PROGRAMS**

The Mornington District Basketball Association runs additional programs outside of competitions to support the continued development of our players.

The following refund policy applies to all programs and camps outside of domestic competitions and representative basketball.

### **Session availability**

Should a player register and pay for a program online and find that their preferred session time is no longer available or sold out they will be eligible for a full refund.

### **Program suitability**

On occasions a program may not be suitable for a participant i.e beyond a players capabilities. In this instance the Operations Manager at their own discretion may grant a partial refund for the remainder of the sessions or transfer the player to another suitable program.

### **Medical conditions**

If a player has a medical condition that is supported by a signed Doctor's certificate they will be eligible for a refund for missed sessions or credit for the following term of the program. The signed Doctor's certificate must be submitted to the Operations Manager along with a covering note with the player's full details and missed session details.

### **Change of mind**

Participants that decide that they no longer wish to participate in a program will not be granted a refund.

### **No Show and Holidays**

Refunds or credits for participants that are no shows or are on holidays will not be granted.

### **Sports TG online administration fees**

Administration fees incurred by using our online payment system Sports TG will not be refunded.



## **REFUND POLICY – DOMESTIC COMPETITION**

Mornington District Basketball Association will not refund team registration fees for a team that wishes to withdraw after the competition and/or fixturing has commenced. Please refer to the MDBA By Laws for current fees imposed for withdrawing a team from the competition.

Player registration fees will not be refunded once they have registered and after the competition has commenced. (the competition commences from week 1 of grading)

A players registration fees may be refunded prior to the competition commencing minus a \$10.00 administration fee.

A players registration fees will not be refunded if they have played 1 or more games in a season, sustain an injury and can no longer participate in the competition.

Players that are disqualified from a competition for whatever reason are not eligible for a refund.

Mornington District Basketball Association will not credit a team or players registration to the following season.



## REFUND POLICY – BREAKERS REPRESENTATIVE PLAYER

Mornington District Basketball Association will not credit or refund a player that chooses to withdraw from a Breakers representative team or Breakers Big V team during the season which includes grading. Refunds are not given for the following reasons which include **but is not limited to:**

1. Disapproval/dislike/not satisfied with the grade
2. Disapproval/dislike/not satisfied with the team
3. Disapproval/dislike/not satisfied with team mates
4. Disapproval/dislike/not satisfied with the allocated coach
5. Disapproval/dislike/not satisfied with the allocated team manager
6. Disapproval/dislike/not satisfied with the parents within the team
7. Disapproval/dislike/not satisfied with the Association/Club or Officials
8. Unavailable to train at allocated day/time
9. Other sport/social/work commitments
10. Change of mind by players and/or parents

A player that moves to a residence more than 25km from the Mornington District Basketball Association is eligible for a pro-rata refund minus a \$50.00 administration fee with evidence of the relocation in form of a utility bill.

Mornington District Basketball Association may upon application in writing to the Operations Manager grant a refund if a player has a serious injury which will prohibit them from training and participating in the MUVJBL competition for the remainder of the Season. If a refund is granted it will be calculated pro-rata on the number of weeks that the player has participated minus a \$50.00 administration fee.

A player withdrawing at any stage, fees in full or part will not be credited to the following Season.